

# GROOMING RELEASE FORM

📞 DOWNTOWN: (786) 953-6668

**Health or Medical Problems:** Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the dog's owner upon signing this contract/agreement.

**Accidents:** Although accidents are very rare, there is a risk when dealing with pets. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quickening of nails, etc. In most cases this can happen when a pet is wiggling or moving around. Your pet's safety and comfort are our number one priority. In the event an accident does occur, you will be notified of the accident.

**Veterinarian Authorization-Medical Emergencies:** This release gives Dog House Downtown Miami, LLC full authorization to seek medical treatment from nearest veterinarian in the case of any medical emergencies while in the care of the dog. All veterinarian costs and expenses will be the responsibility of the pet's owner.

**Current Vaccinations:** All new dogs must be up to date on all puppy vaccinations. Adult/senior dogs must be current on Rabies, Bordetella and Distemper.

**Fleas/ Ticks:** Dog House Downtown Miami, LLC strives to be a flea/tick-free salon. If your pet has any fleas, they will be given a flea bath at your expense of \$20-\$40. If you do not want them to receive one, you can re schedule your appointment after the problem is taken care of by you.

**Dangerous or Aggressive Animals-Refusal of Services:** Dog House Downtown Miami, LLC has the right to refuse any services at any time. In the event that your pet is too stressed or becomes dangerous to groom, Dog House Downtown Miami, LLC has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming and client will be charged a grooming fee (for what was done up until that point).

**Use of Muzzles:** Muzzling does not harm your pet and protects both the pet and the groomer. In some cases, muzzling may even calm a stressed pet, allowing the grooming process to continue. If a pet still acts in a way that is dangerous, Dog House Downtown Miami, LLC has the right to stop grooming services at any time and a service fee will be collected. We do not muzzle unless your pet gives us a reason to. Other methods are used to calm your pet, muzzling is a last resort.

**Interruptions During Grooming Services:** For the safety of the pet being groomed, as well as the professional pet groomer, it is asked that you do not interrupt the groomer during grooming. If you arrive to pick up your pet and it is still being groomed, please

DO NOT talk to your pet or allow him/her to see you. Please step outside for a few moments until the groom is completed. Every effort will be made to ensure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. If you insist on talking to your pet or the groomer, we reserve the right to end the grooming session, even if the groom is not completed and the full grooming price will be charged.

**Matted Coats:** Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight, and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations. Dog House Downtown Miami, LLC will not cause serious or undue stress to your pet by de matting. Mats can be very difficult to remove, and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, producing skin irritations that existed prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to grow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-6 weeks. If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to this procedure, and any risk. There will be an additional charge for this process: it is time consuming, and causes extra wear and tear on grooming equipment.

**Payment:** Payment is due at time of pick-up. We accept cash, Visa, MasterCard.

**Late Pickups (2 Hours):** Your dog must be picked up no longer than 2 hours from our notifying message/call or a half daycare fee will be charged.

**Satisfaction:** Your satisfaction is important to us. If you are unhappy for any reason, and would like something adjusted, we will be happy to make any adjustments when you pick-up your pet from his/her appointment. Once, however, you take your pet home from the appointment, any return visits will be treated as a new appointment and client will be charged a grooming fee or some kind.

**Photographs:** This release authorizes Dog House Downtown Miami, LLC to take photos of your pet for client file and for company website and Face book page. All photos taken are the property of Dog House Downtown Miami, LLC.

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting Dog House Downtown Miami, LLC to accept telephone reservations or emails for service without additional signed contracts or written authorization. I understand that pricing is subject to change. I have read, signed, and agreed to the above.

**Note: Dog House Downtown Miami, LLC closes at 6:00 PM.  
Late pickups will be charged \$10 every 15 minutes after closing hours.**

**Dog's Name:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_\_

**Owner's Full Name:** \_\_\_\_\_ **Signature:** \_\_\_\_\_